

# Online Backup

## Who is it for?

Gone are the days when a managed online backup service was for the elite few, now everyone no matter how small or large their requirement can benefit from the same levels of service and technology as even the largest companies.

Whether you are a small organisation without the time or resources to properly manage your data protection or are a large organisation which needs to free up resources and investment in technology.

Rowleys IT looks after the backups of companies from single site organisations with just a few users to much larger organisations with multiple branches. One thing unites all of Rowleys IT customers and that is an understanding of how important their businesses data is to them and the need for the best in support and care which we offer.

## It's ideal for:

- Customers with 1GB to 250GB of data
- One site or many sites
- Any combination of servers, desktop or laptop computers
- All operating systems and applications
- Customers who need to protect data from a single application or server to an entire infrastructure.

At Rowleys IT we pride ourselves on understanding our customers and we treat all customers as we would like to be treated ourselves. If you have a need for backup then we will build a solution to suit you.

## Features

- 256-bit AES Encryption
- Exchange and SQL Server Support
- Retains up to 10 versions of each file
- Web access to your files
- System state backup
- Data stored in a secure server room with restricted access.

## How much does it cost?

There is an initial set fee of £90 + VAT.

The price is based per server. This is £40 + VAT per month (Minimum 12 Months Contract) and would cover up to 100gb of data. Further storage space can also be added if required at a cost of £15 + VAT per 10gb of data per month.

If you require any further advice or wish to sign up now please call us on 0116 282 2185

## Why choose Online Backup?

The vital data that is essential to your business or home operations can be open to attack unless defended by a 100% secure backup system. Events such as loss of power, technical or hardware malfunctions, viruses, fire, water damage or theft can be catastrophic for you and your company if your electronic information is not protected.

In these unfortunate situations having a backup or offsite backup service is critical, especially in today's unpredictable world, where the dangers or complications that may lie ahead are unknown.

So maybe you have a tape backup drive or an external hard drive already. Well that's great, but how many times have you forgotten to take them off-site and have they even been tested to make sure they are actually backing up your data?



### Tape Backup

- Expensive to install & maintain
- Complex software to operate
- Unsecure if tapes are lost
- Unreliable (High failure rate)
- Can be difficult & time consuming to restore

### Online Backup

- Easy to install & no media required
- Easy to use user-friendly interface
- Data stored off-site using encryption
- 100% fully automated process
- Data instantly retrievable via web client

The benefits of using a managed online backup service are numerous and well documented. Anyone who has lost business data or battled furiously with tapes or other backup media will know the frustrations and costs of not properly protecting and managing business critical information, and IT systems. Having Rowleys IT Services working for your business has an impact on not only the way you protect your information, but also the way you are able to work.

- Free up time for you and your team, by ridding yourself of backup administration
- Remove your reliance on tape or other less reliable backup media
- Fix your backup costs in a transparent and cost effective manner

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## Detailed Product Features

Product Name	Online Backup - Business
<b>Backup Features</b>	
<b>Encryption Preferences</b>	
256-bit AES	✓
<b>Connection</b>	
https support	✓
<b>File Backup</b>	
Volume Shadow Copy	✓
File Level Incremental Backup	✓
<b>Operating System Support</b>	
Windows 2000	✓
Windows XP	✓
Windows Vista	✓
Windows Server 2003	✓
<b>Application Support</b>	
Microsoft Exchange	✓
Microsoft SQL Server	✓
<b>Retention Policy</b>	
By number of runs	✓
<b>Features Highlight</b>	
Access files from the web	✓
Search files online	✓
Backup filter	✓
Progress bar for backup job	✓
Virtual Drive	✓
Large Backup Migration	✓
Disaster Recovery	✓
System State Backup	✓
Outlook Profile Backup	✓
Web File Restore	✓
<b>Advanced Backup Features</b>	
Backup Report	✓
File Permission	✓
Hidden Network Locations Backup	✓
CPU Management	✓
Long File Path Backup	✓
<b>Auto Upgrade</b>	
Automatic client software update	✓